FINANCE AND BANKING FACULTY
UNIVERSITY OF ECONOMICS AND LAW

SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness

Hồ Chí Minh City, 1st November, 2010

SURVEY REPORT ON STUDENT CONSULT ABOUT COURSE 2009 - 2013

(Quoted from results processed by SPSS in 2013)

1. Survey methods

Based on Decision No.297/DHKTL dated on 28th November, 2011 issued by the University of Economics and Law, Finance and Banking Faculty conducted student survey on the course for students in Batch 2009 (K09.404)

Survey method: require students to fill in the survey form which are delivered directly to students when they study thematic topics.

- Survey time: 14h00 – 14h20' on 27th May, 2013.
- Survey location: Room 209 and room 409
- Survey scale:
  - Number of delivered form: 170
  - Number of received form: 162

2. Survey result

Score scale is ranged from 1 to 5 and described as follow:

<2.5: Totally disagree; 2.5-3.0: Disagree; 3.0-3.5: Neutral; 3.5-4.0: Agree; > 4.0: Totally agree

The survey result showed that students in Batch 2009 assess highly on the course, particularly assessment on training program, academic staff, facilities and learning environment. It is described as follow:

Part 1: Objectives and training program:

- The course have clear objectives: There is over 90% (146 votes) agreed and totally agreed that the course have clear objectives.

- Training program has a reasonable number of general courses: Mean = 3,92 (fairly good result). Like other survey result, many students want to reduce the amount of general courses and increase the amount of specialization courses. However, the training program is designed followed the general regulation of Ministry of

Education and Training so it is not comfortable to change the structure of the training program.

- Training program has a reasonable number of specialization courses: Mean = 4,04 (good result) with 128 votes totally agreed, accounted for 78%.
- Training program is well constructed, there is a good connection between courses in the program: Mean = 4,04 (good result)
- Training program has a good time allocation between studying theory and practicing: Mean = 4,14 (good result).
- Training program includes courses providing basic skills and professional skills: Mean = 4,1 (good result).

Part 2. Academic staff:

- Lecturers have a good professional knowledge: Mean = 4,32 (good result).
- Lecturers make a good connection between theory and practice: Mean = 4,39 (good result).
- Lecturers present issues in a clear and understable way: Mean = 4,39 (good result).
- Lecturers are willing to listen students' opinions and share their view with students: Mean = 4,36 (good result). This criterion is assessed better than last year (last year, mean of this criterion = 4,06)
- Lecturers have a method to encourage students self-study: Mean = 4,27 (good result)

Briefly speaking, with questions surveyed on the quality of academic staff, the result is still good like in the previous surveys.

Part 3. Training organization and student assessment:

- Study plan was announced in time: Mean = 4,42 (good result).
- Study plan help students effectively in selecting courses, study schedule, self-studying, self-researching and living: Mean = 4,31 (good result)
- Number of students attended in each class is reasonable and make students feel comfortable when studying: Mean = 4,01 (good result). There is many opinions suggesting that the University should divide crowded class into smaller class.
- Students was announced carefully about criteria used to assess their study process: Mean = 4,46 (good result)

- Forms of testing is relative with objectives of training program: mean = 4,36 (good result)

- Study result well reflected students' ability: Mean = 4,32 (good result).

- Study result was announced in time: Mean = 4,37 (good result).

Part 4. Materials and learning facilities:

- The University library has enough materials of all courses: Mean = 4,13 (good result). Library now update their database with more materials and establish e-library system. This is the reason for the better assessment on this criterion.

- Classrooms has enough light, airy, wide to fit students enrolled in class: Mean = 4,51 (good result)

- The University has enough necessary facilities for learning and researching purposes of students: Mean = 4,63 (good result). Now the University provides students with photocopy service and the canteen served better.

- The environment surrounding the University make students feel comfortable in learning and living: mean = 4,24 (good result).

Part 5. Advising and supporting students:

- Students counselors are always willing to give advise and support students in learning: Mean = 4,48 (good result).

- The University and the Faculty pay attention to support student in learning: mean = 4,29 (good result).

- Officials have good attitude and support specific needs of students in time: Mean = 4,05 (good result).

- Regulations and policy on students is paid attention to take care by the University: Mean = 4,1 (good result)

- The University supports students well with cultural needs: Mean = 4,3 (good result)

- The University supports students well with the need of fitness and sports: Mean = 4,04 (good result).

- The University meets the need of staying dormitory of students: Mean = 4,53 (good result)

- Student Union and Association activities are good and practical: Mean = 4,4 (good result)

Part 6: : Feelings on the course

- The course provides students with basic knowledge: Mean = 4,06 (good result)

- The course provides students with professional knowledge: Mean = 4,1 (good result)

- The course helps students to improve creative skill and self-research skill: Mean = 4,17 (good result)

- The course helps students to improve communication skill: Mean = 4,06 (good result)

- The course helps students to improve teamwork skill: Mean = 4,11 (good result)

- The course helps students to improve language skill: Mean = 4,03 (good result)

- The course helps students to improve their attitude (ethic, personalities, living style, self-responsibility, self-discipline…): Mean = 4,06 (good result)

- Students feel confidence about job opportunities after graduation: Mean = 4,2 (good result)..

- Students feel pleasant with the training quality of the course: Mean = 4,11 (good result)

II. SOLUTION AND RECOMMENDATION

Thus, the survey result shows that students assess highly on the training program, academic staff as well as learning environment. Thus, the survey result reflect that these comments are quality about the four years training. This result is the foundation for the University of Economics and Law as well as the Finance and Banking Faculty to improve advantages and reduce disadvantages for training purpose.

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