FINANCE AND BANKING FACULTY
UNIVERSITY OF ECONOMICS AND LAW

SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness

Hồ Chí Minh City, 1st November, 2010

SURVEY REPORT ON STUDENT CONSULT ABOUT COURSE 2006 - 2010

(Quoted from results processed by SPSS in 2010)

1. **Survey methods**

Based on plan of conducting survey on the course followed the University's regulation, Finance and Banking faculty conducted a survey of final year students (K06.404).

Survey method: require students to fill in the survey form which are delivered directly to students when they study thematic topics.

- Survey time: 17th May, 2010.
- Survey scale:
  - Number of delivered form: 170
  - Number of received form: 153

2. **Survey result**

Score scale is ranged from 1 to 5 and described as follow:

<2.5: Totally disagree; 2.5-3.0: Disagree; 3.0-3.5: Neutral; 3.5-4.0: Agree; > 4.0: Totally agree

It was found by specific analysis of each criterion:

Part 1: Objectives and training program:

- The course had clear objectives and be consistent with requirements of society.

According to descriptive statistics processed by SPSS, we have Mean = 4,05 - a good result. There is 123/153 ideas (accounted for 80,4%) totally agreed that they understand the objectives of the course and found that these objectives being consistent with the requirements of society.

- Training program is flexible and convenient for students: Mean = 4,01 (good result)
- Training program is updated followed requirements of society: Mean = 4,02 (good result)
- Training program has a good combination between theory and practice: Mean = 4,03 (good result).

- Training program provides students with a solid basis to develop themselves in the future: Mean = 4,01 (good result).
- Training program provides students with essential professional skills: Mean = 4,02 (good result).
- Content of training program is reasonably loaded: Mean = 4,02 (good result).
- Reasonable structure of training program: Mean = 4,03 (good result).

Part 2: Course Content

- Course content provides knowledge in depth: Mean = 4,1 (good result).
- Course content provides extensive knowledge: Mean = 4,05 (good result).
- Course content is essential for students: Mean = 4,03 (good result).
- Number of elective courses in the training program is reasonable: Mean = 3,79 (fairly good result)
- Number of courses is reasonable for students to study: Mean = 4,01 (good result).

Part 3. Academic staff:

- Lecturers have a good professional knowledge: Mean = 4,3 (good result).
- Lecturers have a good updated knowledge: Mean = 4,5 (good result).
- Lecturers are enthusiastic and willing to support students: Mean = 4,4 (good result).
- Lecturers followed teaching schedule: Mean = 4,35 (good result)
- Lecturers have a good communication skill: Mean = 4,26 (good result)
- Lecturers usually give students problems or cases to discuss: Mean = 4,46 (good result).
- Lecturers use effectively teaching facilities: Mean = 4,35 (good result).

Part 4. Manage and support training:

- Support staff has a good attitude when supporting students: Mean = 3,92 (fairly good result)
- Support staff solve student affairs with high efficiency: Mean = 3,93 (fairly good result)
- Methods of testing are suitable with objectives and content of each course: Mean = 4,13 (good result)
- Study result was announced in time: Mean = 4,3 (good result).
- Study result well reflected students' ability: Mean = 4,23 (good result).

Part 5. Learning facilities:

- The Faculty has enough equipment served in practice: Mean = 3,89 (fairly good result).

- Department has enough teaching and learning equipment: Mean = 3,85 (fairly good result).

- IT facilities serve well for teaching purpose: Mean = 4,1 (good result)

- Classroom are arranged well: Mean = 3,86 (fairly good result)

Part 6. Materials:

- Materials prepared by the library meet the need of students: Mean = 3,9 (fairly good result).

- Course main materials are fully prepared: Mean = 4,03 (good result)

- Course main materials have a good quality: Mean = 4,25 (good result)

Part 7: Living and activities

- Student Union and Association activities are good and practical: Mean = 4,23 (good result)

- Departments supports students well with cultural needs: Mean = 4,15 (good result).

- Department supports students well with the need of fitness and sports: Mean = 4,2 (good result).

- Department takes care well student's health: Mean = 4,06 (good result)

Part 8: trained skills

- Workplan building skill: Mean = 3,93 (fairlygood result)

- Presentation skill: Mean = 4,03 (good result)

- Writing skill: Mean = 4,03 (good result)

- Information searching skill: Mean = 4,06 (good result)

- Problem solving skill: Mean = 4,03 (good result)

- Communication skill: Mean = 4,03 (good result)

Part 9: Feelings on Department

- Department has a good reputation in research : Mean = 4,2 good result

- Department keeps an intimate relationship with enterprises and organization: Mean = 4,03 (good result)

- Department keeps an intimate relationship with agencies: Mean = 4,15 (good result)

- Department always strives to meet student' s needs: Mean = 4,25 (good result)

- Department always adapts to the development of society: Mean = 4,3 (good result)

Besides above feelings, students have other general feelings on the course such as:

- About training quality: Mean = 4,05 (good result)
- About the quality of living and learning environment: Mean = 4,2 (good result)

II. SOLUTION AND RECOMMENDATION

The survey result on course of students Batch 2006 students showed improvements compared with one of students Batch 2005, particular in the assessment of support staff (office staff). However, there is not much improvement (still assessed at fairly good level). Thus, in the future, student support still need to be pay more attention by officials.

Prepared by	**Dean of Faculty**
Nguyễn Thị Hai Hằng	**Hoàng Công Gia Khánh**